



COMVIEW

Telecom Audit & Optimization

Take control. Stay in control.

Invoice Audits

Expected Savings — 8 to 15%

- Comprehensive audit down to USOC level
- Contract compliance
- Tax issues
- One time charges
- Unnecessary features
- Incorrect discounts
- Third party charges
- Zero use
- All approved audits implemented for you

Wireless Optimization

Expected Savings — 15 to 30%

- Zero use
- Pooling optimization
- Messaging plans
- International roaming
- Data – domestic and international
- Incorrect early termination fees
- Downloads
- All approved changes implemented for you

PBX Optimization

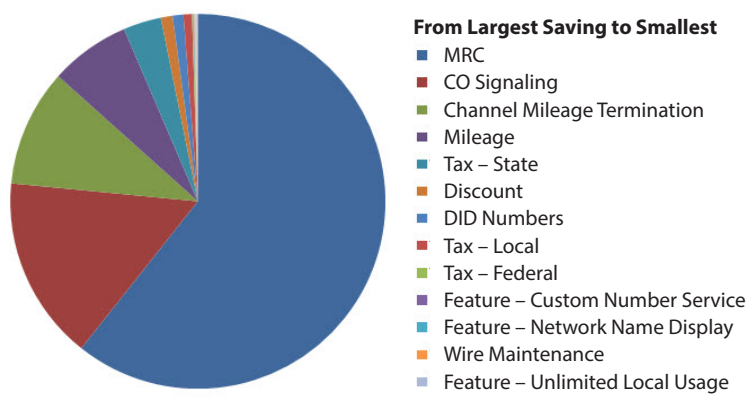
Expected Savings — 3 to 8%

- Goes where traditional audits can't
- Trunk Utilization
- Least Cost Routing
- Pinpoint all calling anomalies
- Comprehensive report detailing all recommendations

All too often companies pay incorrect telecom charges without even knowing it.

Few companies have the resources and expertise needed to review their telecom charges on a regular basis for inaccuracies and over-charging by their carriers. Whether it's incorrect billing practices, under-leveraged services, contract non-compliance or simple errors, the losses can be significant.

Monthly Savings by Typical Audit Type



12% of charges are typically in error, with 85% favoring the carrier. Studies indicate that typical billing errors range anywhere from 12 to 20%, the vast majority of the errors being in the carriers' favor. Audit & Optimization should be your first step in turning the odds in your favor, recovering incorrect billing payments and avoiding them all together in the future.

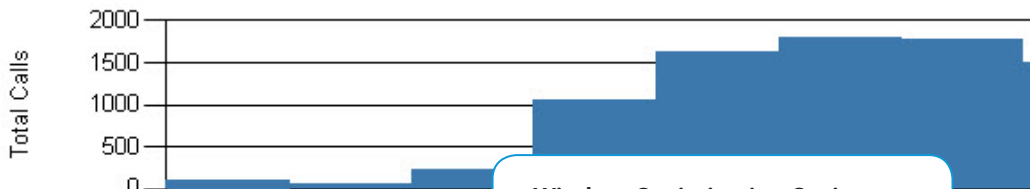
Keep your telecom running at peak efficiency and expenses in check with Optimization.

Comview's Audit & Optimization services will make a significant impact to your bottom-line by identifying potential problem areas in your telecom spend and recovering those losses while there's still time. More importantly our monthly audits assure you don't experience the same errors in the future. And with typical client savings ranging from 10 to 15% it's an easy investment to justify.

1 Comview Ranked #1 for customer satisfaction in the most recent AOTMP State of the Industry Reports. Visit comviewcorp.com to learn more.

AUDIT & OPTIMIZATION requires one or more of the following **Total Talk Management** modules, including: **Wireless Management, Asset Management, Procurement, Call Accounting** and **Invoice Management**.

Granular Trunk Usage and Utilization



Total Calls	102	66
Total Call Duration	109.5	132.7
Average Call Duration	1.06	2.0
Average calls per minute	0.03	0.11
Erlangs (Carried Load)	0.03	0.22
Trunk Count	48	48
Max Trunks in Use	2	2
Average Trunks in Use	0.05	0.25
Max Trunk Utilization %	4.16%	4.16%
Average Trunk Utilization %	0.10%	0.52%
Max Seconds of Use per Minute	120	132
Average Seconds of Use per Minute	2	12
Max Seconds of Use per Minute %	4.16%	4.58%
Average Seconds of Use per Minute %	0.06%	0.41%

Low Trunk Utilization

Wireless Optimization Savings

Recurring Savings	Grand Total	
Activation Fee	\$ -	1,770
Data	\$ -	4,790.2
Downloads	\$ 33	2.95
Equipment	\$ -	7.98
Feature	\$ 10	48
Insurance	\$ 7	19
Int'l Data	\$ 1,226	5.53
Int'l LD	\$ 1,442	39.58%
Messaging	\$ 1,924	11.52%
Navigation	\$ 31	1,518
Other Carrier Fee	\$ -	461
Premium Messaging	\$ 180	52.70%
Roaming	\$ 1,810	16.02%
Voice	\$ 6,336	
Zero Use	\$ 4,020	
Grand Total	\$ 17,019	

Comview provides the most comprehensive Integrated TEM Platform.



With Comview's Integrated Telecom Management platform, you get the market's most complete and easy to use solution. It lets you manage all telecom usage from one place. No more going from system to system. Invoice Management, Wireless Management, Audit & Optimization, Call Accounting, Asset Management and Procurement are all integrated into a single view.

- Instantly see any employee and all services they use
- Drill down to any device or view all usage across devices
- Know instantly what employees are spending across all services
- Easily locate anything in your organization from one screen
- Optimization reduces your spend across all services



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